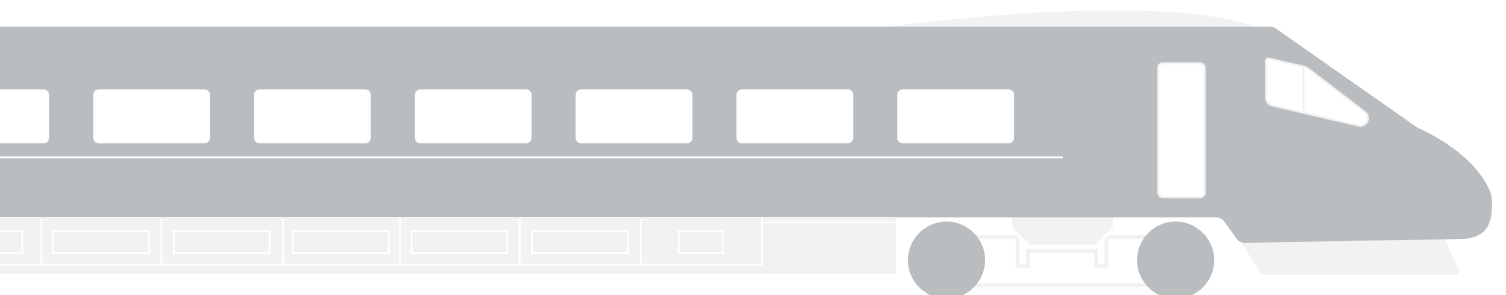


HELLENIC TRAIN aiming to the best customer service, launches a new era of travel with ETR trains, offering additional daily itineraries and ensuring greater comfort and luxury on the route Athens - Thessaloniki - Athens.

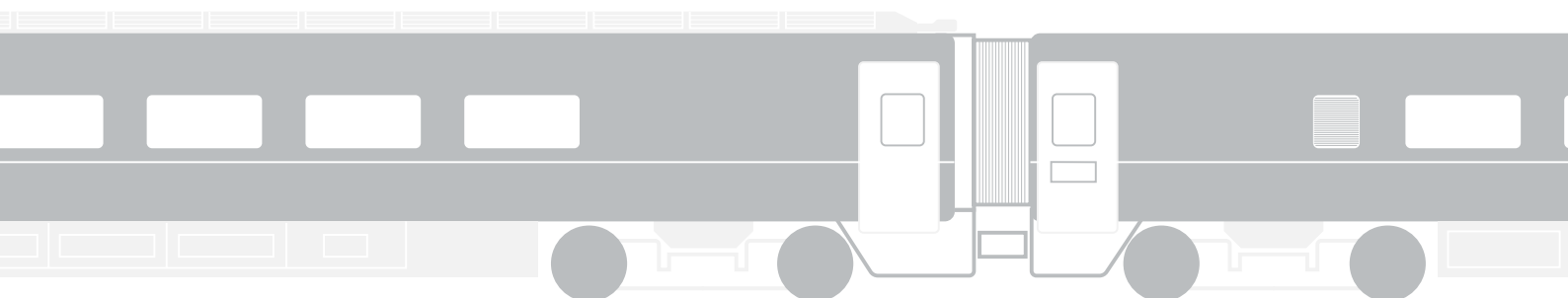


Services in ETR Trains

- **Restaurant - Bar:** Services are provided in the upgraded area of the ETR train restaurant & in the rest of the train (at passenger seats) at regular intervals.
- **A Class:** For passengers with A Class tickets, complimentary offering of soft drinks / coffee, water and snacks at the passenger seat.
- **Lockers:** In stations of Athens/ Larissa/ Thessaloniki, it is possible to store hand luggage (with charge).
- **People with Disabilities:** Special services for accessing stations and the ETR Trains are provided by specially trained staff.
- **Information:** Regular updates announced on board, in the ETR trains.
- **Power supply:** Plugs inside ETR trains.
- **Pets:** Small sized pets are allowed to be transported in a cage with maximum dimensions 50x40x70. There is no possibility of transporting large dogs. Guide dogs are excluded.
- **COVID protection measures:** All protection measures are applied as provided by company regulations.

Dedicated Customer Service Line for ETR Trains **213 012 1010** (local charges)

Hours of Operation 8:00-20:00.



Pricing policy

One-way regular ticket prices:

A Class -> 65 € Athens-Thessaloniki / 48.6 € Athens-Larissa / 25.4 € Thessaloniki-Larissa

B Class -> 55 € Athens-Thessaloniki / 41.5 € Athens-Larissa / 22.1 € Thessaloniki-Larissa

Discount Type	Discount Rate	Remarks
Child 0-4 years without seat, 100% discount is provided	100%	with seat, 50% discount is provided
Child 4-12	50%	
University students / Trainees DIEK	10%	applicable only in B Class
Young people 12-24 years old	10%	applicable only in B Class
Passengers over 65 years	10%	applicable only in B Class
Disabled (with a disability of more than 67%) and their escort where is required	10%	
Military & Civil General Staff, GES, GEN, GEA (permanent), Term Hoplites and Students Military Schools	10%	applicable only in B Class
Groups (over 6 people)	10%	
FIP Card Holder	50%	applicable only in B Class

Ticket Cancellation Policy

The general ticket cancellation policy applied by the company is maintained.

Observations

Discounts are not additional. The passenger chooses the most advantageous one.

Compensation

In case of cancellation or delay of more than 60 minutes the passenger is reimbursed 100% according to the Transportation Terms of HELLENIC TRAIN S.A.

Schedule

ETR trains depart and arrive at the Railway Station of Athens and the Railway Station of Thessaloniki, with intermediate stop at Railway Station of Larissa.

		ICityE	ICityE
		50	60
ATHENS	Departure	7:22	17:22
	Arrival	9:58	20:00
LARISA	Departure	10:00	20:02
THESSALONIKI <i>(Passenger Station)</i>	Arrival	11:20	21:21
		ICityE	ICityE
		51	61
THESSALONIKI <i>(Passenger Station)</i>	Departure	7:08	17:08
	Arrival	8:25	18:26
LARISA	Departure	8:27	18:28
ATHENS	Arrival	11:03	21:04

