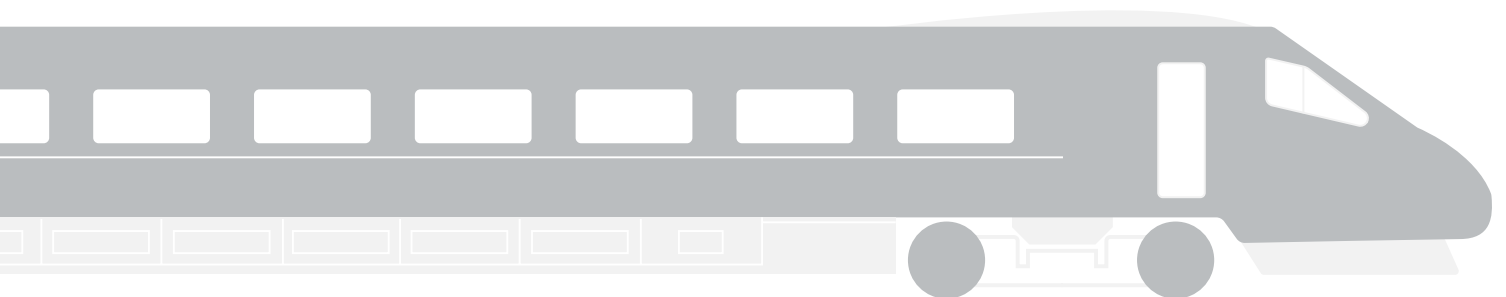


HELLENIC TRAIN aiming to the best customer service, launches a new era of travel with ETR trains, offering additional daily itineraries and ensuring greater comfort and luxury on the route Athens - Thessaloniki - Athens.

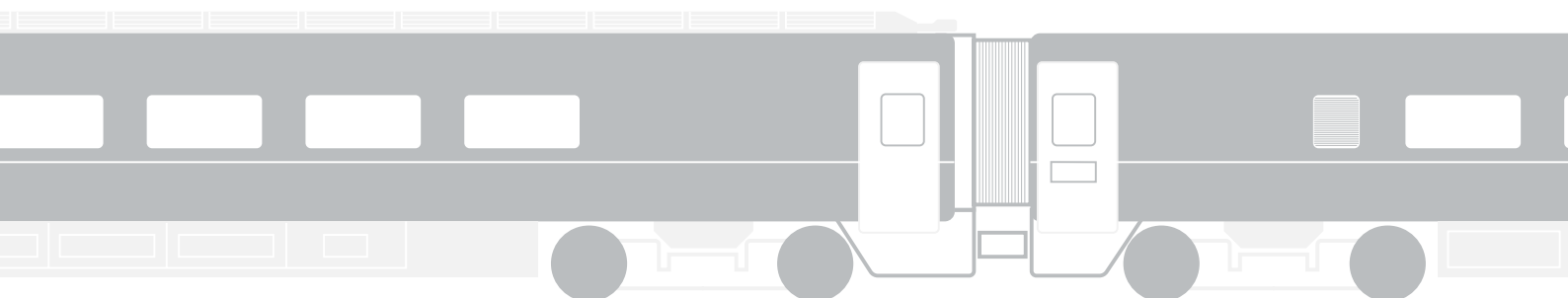


New Services

- **HT Card:** Secure our new digital card for free and get a 15% discount on the normal ticket price (A & B Class).
- **VIP Lounges:** Special designed passenger lounges for A Class passengers - members of HT Card and HT Business Card.
- **Restaurant - Bar:** Services are provided in the upgraded area of the ETR train restaurant and in the rest of the train (at passenger seats) at regular intervals.
- **A Class:** Complimentary offering of soft drinks/coffee, water and snacks at the passenger seat.
- **Lockers:** In stations of Athens/Larissa/Thessaloniki, it is possible to store hand luggage (with charge).
- **People with Disabilities:** Special services for accessing the ETR trains provided by specially trained staff.
- **Information:** Regular updates announced on board, in the ETR trains.
- **Power supply:** Plugs at the seats of ETR trains.
- **Pets:** Free transportation of small sized pets, in a cage with maximum dimensions 50x40x70. There is no possibility of transporting large dogs. Guide dogs are excluded.
- **COVID protection measures:** All protection measures are applied as provided by company regulations

Dedicated Customer Service Line for ETR Trains **213 012 1010** (local charges)

Operation Hours: 8:00-20:00.



Special Pricing Policy

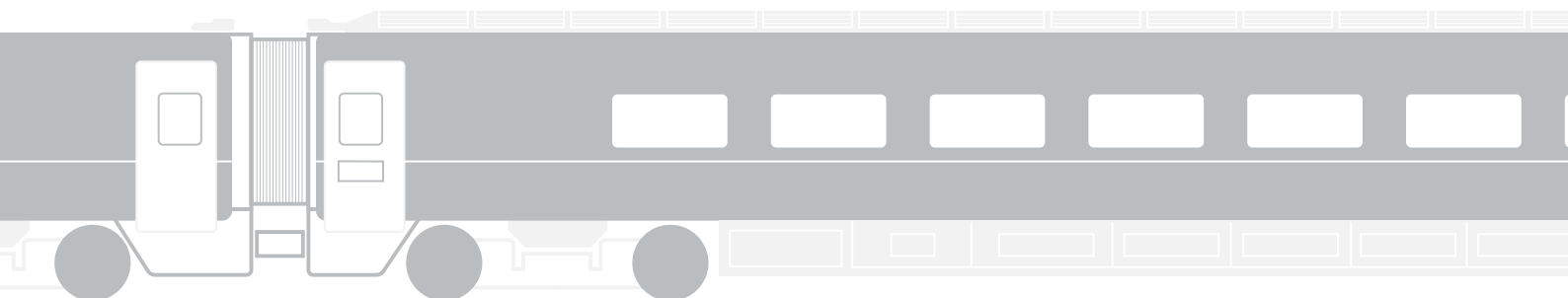
One-way regular ticket prices:

A Class - 65€ Athens-Thessaloniki / **48.60€** Athens-Larissa / **25.40€** Thessaloniki-Larissa

B Class - 55€ Athens-Thessaloniki / **41.50€** Athens-Larissa / **22.10€** Thessaloniki-Larissa

Simulation of the ETR Discount Policy with that of ICs on route Athens-Thessaloniki:

Ticket Discounts	Discount Rate
Return Discount:	20%
Child (up to 4 years old without seat)	100%
Child (4-12 ετών)	50%
Multi Children Families (four children or more)	50%
Student (Universities-Polytechnics)	25%
Students of Universities - Post School Public Institutes, who move from their place of residence to the region/town of their school or department and vice versa, if the place of residence and the school are located in boundaries of prefectures served by the railway	50%
Pupils, Students (for commuting on the route between school and their place of residence)	50%



Ticket Discounts	Discount Rate
Young people (12-24 years old) (*)	25%
Passengers over 65 years old (*)	25%
Executives or Officers of ARMY (GES, GEN, GEA permanent employees), army contract employees (without army to be paid later travel boarding pass) & MILITARY SCHOOL STUDENTS (*)	25%
a) PRM, more than 67% handicap, as well as their attendant - where required b) War handicapped	50%
Group from 6 to 49 people. Purchase of tickets up to 2 days X 24 hours before the departure of the train (daily) or 7 days X 24 hours for weekends and holidays. They are not canceled after the issue.	50%
Guide Dogs	100%
Assistance dogs trainees or trainees	100%
Small sized pets without seat	100%
FIP Ticket Holders	100%
FIP Card Holders	50%
Rail Plus Card	15%
Discount of ETR Cards	Discount Rate
HT Card	15%
HT Business Card	20%

(*) The return discount can be combined with the discounts:

- Passengers over 65 years old
- Army

Cancellation Policy

The general cancellation policy applied by the company is maintained.

Compensation

In case of **cancellation or delay of more than 60 minutes** the passenger is 100% reimbursed according to the way the ticket was purchased.

Observations

- Discounts are not additive. The passenger chooses the most advantageous one.
- Student discounts are only valid for B Class tickets.
- The final discount does not exceed 40%.

Schedule

ETR trains depart and arrive at the Railway Station of Athens and the Railway Station of Thessaloniki, with intermediate stop at Railway Station of Larissa.

		ICityE	ICityE
		50	60
ATHENS	Departure	7:22	17:22
LARISA	Arrival	9:58	20:00
	Departure	10:00	20:02
THESSALONIKI <i>(Passenger Station)</i>	Arrival	11:20	21:21
		ICityE	ICityE
		51	61
THESSALONIKI <i>(Passenger Station)</i>	Departure	7:08	17:08
LARISA	Arrival	8:25	18:26
	Departure	8:27	18:28
ATHENS	Arrival	11:03	21:04

