

**STATEMENT OF SERVICE FACILITIES DESCRIPTION PROVIDED BY
HELLENIC TRAIN S.A.
(According to Implementing Regulation (EU) 2017/2177)**

**REPAIR AND MAINTENANCE SERVICES OF RAILWAY ROLLING STOCK
SERVICE FACILITIES**

Service facilities - as described below - accept requests for access and service to third parties at the listed information under "Contact" for each facility. Specifically for service provision for freight wagons falling under GCU, the persons responsible for receiving requests are Styliadis Markos (e-mail: m.stiliadis@hellenictrain.gr) and Braki Elena (e-mail: e.mpraki@hellenictrain.gr).

All access and service requests are answered within a reasonable timeframe and never more than 5 working days. In case of simultaneous requests, priority is given to services covered by existing contracts, otherwise from the time of submission of the request (FIFO).

In all cases, the recipients of the service are solely responsible for the access of vehicles to the service facilities, their movements within the facilities and their exit from the facilities.

AGIOS IOANNIS DEPOT:

Address: 32A Agios Ioannis Renti, Piraeus, 18541, Attica.

Contact: tel. 210 427 5142 - e-mail: grammateia.mai@hellenictrain.gr

Opening hours of the facilities: Monday – Friday, 24-hour operation.

Opening hours of the Secretariat: Monday – Friday, 07:00 a.m. - 3:00 p.m.

Description of Facilities and Operations:

A. MAIN SERVICES The Complex has a repair space for DMU/EMU trainsets as well as a repair space for passenger coaches. Additionally, it has a space for light and moderate repairs of the diesel locomotives and an underfloor lathe, which is installed in a separate building. In total, the complex has 10 lines for the maintenance of the diesel locomotives, 8 for the DMU/EMU trainsets and 3 for the passenger coaches. All track lines are of normal gauge. The complex has the necessary equipment and facilities to carry out the relevant depot maintenance and eliminate the consequences of on-track incidents such as derailments and collisions, having a railway crane with a lifting capacity of 120 tonnes of modern technology and a fully equipped assistance trainset. It has a facility for weighing the bogies of vehicles after suspension intervention-repair.

B. ADDITIONAL – ANCILLARY SERVICES Not available

PIRAEUS WORKSHOP:

Address: Agisilaou Agra 1, Piraeus, 18541, Attica

Contact:210-4195129 - e-mail: ep@hellenictrain.gr

Opening hours of the facilities: Monday - Friday 07:00 a.m. - 3:00 p.m.

Opening hours of the Secretariat: Monday - Friday 07:00 a.m. - 3:00 p.m.

Description of Facilities and Operations:

A. MAIN SERVICES The complex has a Diesel engine repair space and a bogies-car bodies repair space. In addition, it has smaller repair spaces for smaller parts and mechanisms of railway stock, as well as a road crane with a lifting capacity of 300 tons. The complex in general is able to perform heavy maintenance on individual motor vehicles.

B. ADDITIONAL – ANCILLARY SERVICES Not available

THESSALONIKI WORKSHOP:

Address: Kirimi 1, Thessaloniki 56224, Central Macedonia

Contact:2310 599167 , FAX:. 2310 599 207 - e-mail: a.kolitsis@hellenictrain.gr

Opening hours of the facilities: Monday - Friday 07:00 a.m. - 3:00 p.m.

Opening hours of the Secretariat: Monday - Friday 07:00 a.m. - 3:00 p.m.

Description of Facilities and Operations:

A. MAIN SERVICES The complex has a Central Hall, DMU trainset building, underground lathe which is installed in a separate building and thirteen (13) production lines. In this complex, heavy repair work is carried out for all types of freight wagons, passenger coaches and DMU/EMU trainsets. The complex has all the equipment required to carry out the above works.

B. ADDITIONAL – ANCILLARY SERVICES Not available

THESSALONIKI DEPOT:

Address: 1 Kirimi, Thessaloniki, 56224, Central Macedonia.

Contact: tel. 2310 599 163 - e-mail : i.vlachopoulos@hellenictrain.gr

Opening hours of the facilities: Monday - Friday 07:00 a.m. - 3:00 p.m.

Opening hours of the Secretariat: Monday - Friday 07:00 a.m. - 3:00 p.m.

Description of Facilities and Operations:

A. MAIN SERVICES The complex (building area 6850 m²) has, a Carriage House (electrical EMUs with electrically operated access and passenger coaches) with 3 normal gauge lines, Central Engine Space (D/M locomotives and DMUs) with 4 normal gauge lines, Electrical Carriage House (EM locomotives & EMUs without electrically operated access) with 3 normal gauge lines and a freight wagons House (SOM - F/W). All necessary equipment (lifting agg. - cranes - air compressor -

converter) is provided within the complex. The engine has an assistance train for intervention in the event of derailments or collisions of vehicles on the line.

B. ADDITIONAL – ANCILLARY SERVICES Not available

PATRA DEPOT:

Address: 5 Athinon, Patras, 26441, Achaia

Contact: tel. 2610 428 619 - e-mail :n.dimitriou@hellenictrain.gr

Opening hours of the facilities: Monday - Friday 05:30 a.m. - 00:00 p.m.

Opening hours of the Secretariat: Monday - Friday 07:00 a.m. - 3:00 p.m.

Description of Facilities and Operations:

A. MAIN SERVICES The complex has an inspection pit and a hall. Small and moderate inspections are carried out. It has 2 lines of metric range. The complex has a 100 tonne metric line rail crane and all the equipment required to carry out all the maintenance work.

B. ADDITIONAL – ANCILLARY SERVICES Not available

DIAKOPTO DEPOT:

Address: Municipality of Aigialia, 25003, Achaia

Contact: tel. 26910 43320 - e-mail:c.zacharis@hellenictrain.gr

Opening hours of the facilities: Monday - Friday 05:30 a.m. - 00:00 p.m.

Opening hours of the Secretariat: Monday - Friday 07:00 a.m. - 3:00 p.m.

Description of Facilities and Operations:

A. MAIN SERVICES The complex has two pits and three spaces of two lines. All lines have a width of 0.75 metres. The special train of the Diakoptos - Calabrita rack is repaired here, and there is the necessary equipment for the complete execution of the work and intervention in case of on-track incidents.

B. ADDITIONAL – ANCILLARY SERVICES Not available

LARISSA DEPOT

Address: Artis Terminal, Larissa, 41335, Thessaly, Greece

Contact:2410 590 223 - e-mail : s.manthos@hellenictrain.gr

Opening hours of the facilities: Monday - Friday 24-hour operation

Opening hours of the Secretariat: Monday - Friday 07:00 a.m. - 3:00 p.m.

Description of Facilities and Operations:

A. MAIN SERVICES Within the complex, DMU and passenger coaches maintenance work is performed. In addition, services are provided to eliminate emergency incidents on the track (derailments, collisions, etc.) with the assistance trainset is also available in the complex.

B. ADDITIONAL – ANCILLARY SERVICES Not available

ALEXANDROUPOLIS DEPOT:

Address: Dimitriou Karoli, Alexandroupoli, 68100, Evros

Contact. Fixed & Fax 25510 3801.

e-mail: p.symeakis@hellenictrain.gr

Opening hours of the facilities: Monday - Friday 07:00 a.m. - 3:00 p.m.

Opening hours of the Secretariat: Monday - Friday 07:00 a.m. - 3:00 p.m.

Description of Facilities and Operations:

A. MAIN SERVICES Within the complex, maintenance work is performed on passenger coaches, DMUs and diesel locomotives. In addition, on-line emergency on track services are provided, with an assistance train available at the complex too.

B. ADDITIONAL – ANCILLARY SERVICES Not available

VOLOS WORKSHOP:

Address: 1-3 Papdiamanti, Volos, 38233, Magnesia, Greece

Contact. Fixed: 24210 25335, Fax: 24210 25338 - e-mail : g.amvrazis@hellenictrain.gr

Opening hours of the facilities: Monday - Friday 07:00 a.m. - 3:00 p.m.

Opening hours of the Secretariat: Monday - Friday 07:00 a.m. - 3:00 p.m.

Description of Facilities and Operations:

A. MAIN SERVICES Freight wagons maintenance work is carried out in the complex.

B. ADDITIONAL – ANCILLARY SERVICES Not available

PYRGOS ENGINE STATION :

E-mail:c.katsigiannis@hellenictrain.gr

Hours of operation: Monday - Saturday 07:00am - 3:00pm.

A. MAIN SERVICES It has a covered pit in a 15X60m shed and two auxiliary lines.

Depot maintenance and mechanism replacements are carried out.

B. ADDITIONAL – ANCILLARY SERVICES Not available

OTHER MAIN SERVICES**1. SAND FILLING SERVICES**

Agios Ioannis depot: sand filling facility within the complex (tel. 210 427 5142 - e-mail: grammateia.mai@hellenictrain.gr)

Patra depot: sand filling facility within the complex (tel. 2610 428 619) - e-mail n.dimitriou@hellenictrain.gr.

Pyrgos Engine Station: sand filling facility within the complex (tel. 2610 428 619 - e-mail: c.katsigiannis@hellenictrain.gr)

Thessaloniki depot: sand filling facility within the complex (tel. 2310 599 163 - e-mail: i.vlachopoulos@hellenictrain.gr)

Larissa depot: sand filling facility the Assistance Complex (tel. 2410 590 223 - e-mail: s.manthos@hellenictrain.gr)

Alexandroupolis depot: sand filling facility within the complex (Tel. Fixed & Fax 25510 38013 - e-mail: p.symeakis@hellenictrain.gr).

*The sand filling services provided by HELLENIC TRAIN at the above depot are available during the inspection hours.

Diakopto depot: sand filling facility within the complex (tel. 26910 43320 – e-mail: c.zacharis@hellenictrain.gr)

The charge for the sanding service is EUR 30 per case

2. VEHICLE WASHING SERVICES

Agios Ioannis depot: Washing station within the complex (tel. 210 427 5142 - e-mail: grammateia.mai@hellenictrain.gr)

Thessaloniki depot: Washing station within the complex (tel. 2310 599 163 - e-mail: i.vlachopoulos@hellenictrain.gr)

The charge for the washing service is EUR 110 per vehicle.

3. CRANE SERVICES – ASSISTANCE TRAINSET

Agios Ioannis depot: A KIROW rail crane with a lifting capacity of 120 tons and a road crane with a lifting capacity of 200 tons are available. In addition, the complex has an assistance trainset. (tel. 210 427 5142 - e-mail: grammateia.mai@hellenictrain.gr).

Patra depot: A rail crane KIROW of metric gauge and lifting capacity of 100 tonnes is available. (tel. 2610 428 619 – e-mail: n.dimitriou@hellenictrain.gr).

Piraeus workshop: Road crane with lifting capacity of 300 tons is available (tel. 210 419 5108 - e-mail: ep@hellenictrain.gr)

Larissa depot: The complex has an assistance trainset available (tel. 2410 590 223 - e-mail: s.manthos@hellenictrain.gr).

Alexandroupolis depot: The complex has an assistance trainset available (Tel. Fixed & Fax 25510 38013 - e-mail : p.symeakis@hellenictrain.gr).

Thessaloniki depot: The complex has an assistance trainset available (tel. 2310 599 163 - e-mail : i.vlachopoulos@hellenictrain.gr).

The charge depends on the difficulty and the time needed to eliminate the incident.

SELF-SUPPLY OF SERVICES

It is not provided in any of our plants.

PRICE LIST OF MAINTENANCE SERVICES

The maintenance service [price list](#) for all the maintenance intervals have been uploaded on the company's web portal.

The [price list](#) is subject to revision if required by the Railway Regulatory Authority and in accordance with the applicable legislation.