

Terms and Conditions

- 1.** This offer does not include metro stations operated by OASA.
- 2.** The travel cards are issued exclusively in electronic format and are not available through Hellenic Train ticket offices.
- 3.** The free monthly multi-journey travel card is personalized and non-transferable.
- 4.** Cardholders are responsible for the accuracy of the information they provide. During travel, passengers must carry and present, upon request by Hellenic Train personnel, their identity card or passport, as well as their academic identification card, either in physical form or digitally through the gov.gr Wallet application. If the academic identification card has not yet been issued, the enrollment certificate must be presented instead. Failure to do so may result in the imposition of a penalty in accordance with the Company's Conditions of Carriage.
- 5.** The free monthly multi-journey travel card is valid exclusively on the Hellenic Train network and only for the route declared in the application. Use of the card on any route other than the designated one shall be considered travel without a valid transport ticket and shall be subject to penalties in accordance with the Company's Conditions of Carriage.
- 6.** Free monthly multi-journey travel cards issued under this offer are excluded from any compensation scheme.
- 7.** Free monthly multi-journey travel cards issued under this offer may not be amended after the application has been submitted.

8. Personal Data Protection

HELLENIC TRAIN S.A processes personal data submitted within the framework of this initiative in accordance with the General Data Protection Regulation (EU) 2016/679 (GDPR) and applicable national legislation. In particular:

- The Data Controller is HELLENIC TRAIN S.A., 41 Syngrou Avenue & 13 Petmeza Street, 11743 Athens, Greece. For any matter relating to your personal data, you may contact the Company's Data Protection Officer (DPO) at dpo@hellenictrain.gr.

- HELLENIC TRAIN S.A. processes the submitted data solely for the purpose of verifying eligibility and issuing, managing, or replacing the travel cards provided under this initiative. The university enrollment certificate is deleted immediately upon completion of the student status verification process. All other application data are retained for a period of forty-five (45) days following the application deadline.
- Personal data collected within the framework of this initiative will not be used for advertising or promotional purposes.
- Processing is necessary for participation in this initiative and for the issuance of the travel card in accordance with these Terms and Conditions (Article 6(1)(b) GDPR). Provision of the required information is mandatory; without it, the travel card cannot be issued.
- Access to the personal data is restricted to authorized company personnel responsible for administering the initiative, as well as service providers offering technical support for the application platform, who act as data processors on behalf of and under the instructions of the Company. Personal data will not be transferred outside the European Economic Area.
- You have the right to access, rectify, erase, restrict the processing of, and obtain portability of your personal data. These rights may be exercised by contacting the Data Protection Officer at dpo@hellenictrain.gr . You also have the right to lodge a complaint with the Hellenic Data Protection Authority (www.dpa.gr). Further information is available in the Company's Privacy Policy: <https://www.hellenictrain.gr/politiki-aporritou/>.